

An Advanced Solution for E-mail Attachment Challenges

Management of e-mail file transfers has become an ever-increasing enterprise problem over the years. To remain effective, IT administrators must find ways to address e-mail attachment issues like these:

- Policies that impose attachment size limits.
- Stringent audit and compliance rules.
- Encryption and security demands.
- Storage capacity, for both the mail store and user mailboxes.

Attachmate® FileXpress® FileShot™ takes a fresh approach to managing e-mail attachments. It incorporates robust, compliance-enabling security capabilities including encryption and auditing for complete data protection and activity tracking.

Product Highlights

Setting the Rules for Safe, Efficient File Transfer

FileXpress FileShot rule-based attachment handling gives you control over critical aspects of e-mail transfers. For example, you can set a rule that attachments over a certain size (e.g., 5 MB), or files of a specific type (e.g., PPT or PDF), are always sent via FileXpress FileShot. Because the service runs parallel to the traditional e-mail environment, you don't bog down your mail server (or individual user mailboxes) with file attachments.

The solution's checkpoint/restart feature supports large file attachments by resuming halted transfers exactly where they were interrupted. And the built-in password reset function keeps users productive while reducing associated help-desk costs.

A User-Friendly and Enterprise-Friendly Solution

FileXpress FileShot is completely intuitive; in fact users barely know it's working behind the scenes. It integrates seamlessly with enterprise e-mail systems, as a plug-in to Microsoft Outlook, or through a standard web browser. This advanced technology gives business users the ability to transfer files of any size—far beyond the typical confines of e-mail systems.

FileXpress FileShot can be deployed as a standalone solution or integrated with FileXpress Platform Server to support attachment archiving. Your e-mail processes will run more efficiently while end users get their information to the necessary people and places. And with FileXpress FileShot, you can exert tighter controls over what information comes in and out of the corporate enterprise.

KEY BENEFITS

Send Files of Any Size

FileXpress FileShot handles files of any size and is a natural tool for user-to-user file exchange. It eliminates major issues with e-mail system performance so that business users are not held hostage to file-size limitations.

Eliminate Mailbox Congestion

FileXpress FileShot provides an enhanced capability to send large e-mail attachments without overloading your mail server or user mailboxes. With e-mail attachments being offloaded to FileXpress FileShot, you can significantly reduce the size of your mail store—reducing time taken by backup and restores, and improving overall performance of e-mail servers and user inboxes.

Centralize Security, Control, and Management

FileXpress FileShot allows you to easily monitor and audit what files are sent in and out of your enterprise, and by whom. FileXpress FileShot also simplifies management of file attachments for e-discovery and supports archiving of attachments for an unlimited amount of time.

Reduce Bandwidth Consumption

By redirecting attachments to the FileXpress FileShot server, your company can reduce the major bottlenecks caused when attachments travel through the network and to the e-mail server.

TECHNICAL SPECIFICATIONS

Outlook Client System Support

- Microsoft Outlook 2010 (32-bit)
- Microsoft Outlook 2007 SP2
- Microsoft Outlook 2003 SP2
- Microsoft Windows 7
- Microsoft Windows Vista SP1
- Microsoft Windows XP SP3

Browser Client System Support

- Microsoft Internet Explorer 7 or above
- Mozilla Firefox 3.6 or above

Server Requirements

- Operating System
 - Microsoft Windows Server 2008
 - Microsoft Windows Server 2008 R2
 - SUN Solaris 10 (SPARC)
 - Red Hat Enterprise Linux 5
 - SUSE Linux Enterprise Server 9 SP4
- Java 1.6.0_16 or above
- Tomcat V6.0.20 or V6.0.29

• Database

- Microsoft SQL Server 2005 SP3
- Oracle 10.2
- MySQL 5
- DB2 9.1 through 9.7.0

About Attachmate

Attachmate delivers advanced software for terminal emulation, legacy modernization, managed file transfer, and enterprise fraud management. With our technologies, more than 65,000 businesses worldwide are putting their IT assets to work in new and meaningful ways. www.attachmate.com



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