

FileXpress Command Center

FileXpress® Command Center is your digital dashboard for all file transfer activity, inside and outside the enterprise. Transfer-related events can be initiated, tracked, logged, audited, and supported—all from one central location.

With FileXpress Command Center, you can:

- Centrally administer your file transfer infrastructure via a web browser.
- Configure and execute file transfers between multiple remote servers.
- Access detailed audit records for all transfers across all platforms.
- Use reporting tools to provide meaningful data on file transfer activity.
- Extend the execution and management of file transfer activity to new applications via service-oriented architectures.

Product Highlights

Centralized Management

Using FileXpress Command Center's browser-based console, administrators can view and manage all file transfers inside and outside the enterprise. For example, administrators can centrally register and monitor FileXpress Platform Servers, define file transfers between those servers, and even execute those transfers from within the console.

Auditing and Reporting

FileXpress Command Center provides a full suite of online inquiry tools with powerful auditing and reporting capabilities. With these tools, you can quickly search, locate, and drill down on specific file transfer events. You can also access detailed information about each transfer, presented in a logical, readable format. In addition to guiding corporate decisions, this detailed documentation facilitates regulatory compliance reporting.

Real-Time Alerts

FileXpress Command Center sends real-time status alerts via e-mail and Simple Network Management Protocol (SNMP) traps. This instant notification includes the technical details necessary for IT staff to deliver a timely resolution.

Integration with Enterprise Applications

FileXpress Command Center has an open architecture and a full set of APIs, including web services via SOAP, Java classes, and scriptable command-line interfaces—all of which allow enterprise applications to configure, execute, and monitor internal and external file transfers.

KEY FEATURES

Key Component of an Integrated MFT Suite

FileXpress Command Center is part of the Attachmate FileXpress family of managed file transfer solutions—all designed to provide visible, secure, and manageable file transfers across multiple platforms. In addition to FileXpress Command Center, the family includes:

• FileXpress Platform Server

FileXpress Platform Server is the engine that powers your file transfer infrastructure. It securely delivers files of any size, across all major platforms, to any location.

With FileXpress Platform Server, you can:

- Provide consistent file transfer functionality across IBM, z/OS, Windows, UNIX, and Linux systems.
- Minimize failed transmissions with automatic retries, recoverable file transfer queues, and real-time event alerts.
- Receive notification when file transfers are successful—and when they fail.
- Watch specific directories and automatically transfer files placed into them.
- Automate the transfer and post-transfer processing of files.

• FileXpress Internet Server

FileXpress Internet Server is the portal through which all Internet-traveling files flow. Designed with security and flexibility in mind, it lets you safely interact with partners and customers around the globe.

With FileXpress Internet Server, you can:

- Make files available to partners and customers.
- Allow partners and customers to upload files to your internal servers.

TECHNICAL SPECIFICATIONS

Platforms

- Microsoft Windows Server 2008
- Microsoft Windows Server 2008 R2
- SUN Solaris 10 (SPARC)
- Red Hat Enterprise Linux ES/AS 5.0
- SUSE Linux Enterprise Server 9 SP4
- SUSE Linux Enterprise Server 10 for z/Linux (64-bit)

Auditing and Reporting

- Detailed audit records of each file transfer
- Searchable listing of audit records
 - Searchable properties include audit id number, file name, user id, date of transfer, and success/failure
- Standardized reports providing information on transfer quantity/volume, user activity, exceptions to successful transfers, and alerts.
- Supports customized reports that target desired data

Security

- SSL v3/TLS v1 support
- Authentication:
 - UserID/password authentication
 - X.509 certificate authentication for SSL/TLS
 - Built-in authentication repository
 - LDAP authentication:
 - SUN One Directory Server 5.2 and above
 - IBM Tivoli Directory Server 6.2
 - Microsoft Active Directory Windows 2008 or 2008 R2
 - Novell eDirectory 8.8.1
- Time-of-day access controls
- User, group, or department administration
- Proxy accounts

Integration

- Web services architecture
- LDAP support
- Java API
- SOAP interface
- Rules-based data processing
- Rules-based alerts

Efficiency

- Support for load balancers
- High availability failover support

Management

- Delegated administration
- SNMP trap support:
 - Customizable control over details delivered in SNMP message
- Centralized administration of all components
- Heartbeat technology
- Automated provisioning/decommissioning of servers
- Service status monitoring/notification (internal/external)

Automation

- E-mail notification
- Automated alerting options (send an e-mail, send an SNMP trap, call a Java class, or call an external executable)

Database Support

- Microsoft SQL Server 2005 SP3 or higher
- Oracle 11.1 and higher
- MySQL 5.1 and higher
- DB2 9.1 through 9.7.0

Interface

- Browser client
- Command line client
- Customization of images and colors for administrative web interface

Architecture

- JDBC-compliant
- Java-based
- Online help

Browser Support

- Internet Explorer 7, 8, and 9
- Firefox 3.6 or higher

KEY FEATURES (continued)

- Brand your own file transfer web page, where users can pick up and drop off files.
- Seamlessly move files from outside your corporate network, through the DMZ, to internal target servers.
- Delegate administrative and account management tasks to partners and helpdesk personnel.
- Support the file transfer protocols required by your partners, including HTTPS, FTP, FTPS, SFTP, PGP over FTP, and AS2.

Reflection® for Secure IT Now Bundled with FileXpress

Each FileXpress product comes bundled with the Reflection for Secure IT Windows Client. With this client, you can:

- Transfer files with a graphical drag-and-drop utility that supports FTP, SFTP (SSH), FTPS (SSL), and SCP.
- Connect to any standards-based SSH server for system administration or remote command execution (including the configuration and testing of FileXpress functions).
- Access corporate applications over encrypted connections.

Reflection for Secure IT may be used with FileXpress or on its own. Either way, it expands and strengthens your managed file transfer capabilities.



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